



Jeffrey Good
[REDACTED]
Wrangell, AK 99929

Dear Selecting Officials,

I am writing to request consideration for the Wrangell Borough Manger and Interim Borough Manager position. I retired from the US Coast Guard last year and have been doing engineering and construction management consulting since then. My family and I chose Wrangell to establish our permanent residence after retirement.

I am excited for the opportunity to participate as an active member of the City and Borough. I would like to bring the leadership, management, engineering, and administrative skills honed during my active duty career to a city and borough dedicated to providing a safe, secure, and prosperous community for its residents.

I am currently working remotely on Prince of Whales but can be reached through my wife Christy at 707-[REDACTED].

Thank you for taking the time to review my resume and I look forward to talking to you.

Sincerely

Jeff Good

JEFF GOOD

PE, PMP, CFM

CONTACT

PHONE:

707-[REDACTED]

EMAIL:

[REDACTED]

Jeff Good

Wrangell, AK. 99929

Mobile: 707- [REDACTED]

SENIOR OPERATIONS MANAGEMENT & PROGRAM MANAGER

Strategic Planning; Vision and Direction; Cross-Functional Team Building and Leadership; Contract Negotiations and Agreements; Financial Management and Budget Administration; Productivity, Process and Efficiency Improvements; New Program Development and Execution; Strategic Partnerships

Performance-driven supervisor with an exceptional record of results in team building, process improvements and facilities management. Forward-thinking operations executive with 25 year record of enhancing processes and driving internal improvements that ensures high quality and strong customer satisfaction. Exceptional communicator and negotiator with success leading cross-functional teams through high-level, critical projects. Expert in business planning, resources maximization, financial/ budget management, and staff development.

DIRECTOR, U. S. COAST GUARD BASE KODIAK, AK

2017–2020

Executes strategic vision, provides leadership and daily management for 330 staff and 1,000 housing residents that performs the primary mission of providing facilities for Coast Guard personnel to perform their missions in Alaska and the Arctic.

- **Team Building and Training:** Direct supervision and daily management of diverse workforce across 12 geographically dispersed locations in Alaska. Provides daily logistics support to 1084 local CG personnel at Base Kodiak with 13 Coast Guard units. Manages land-use agreements with the private, Federal and State agencies including State Airport lease. Oversees \$35.2M budget and \$3.2B Shore Plant with 2.3M sq ft of facilities on 27,500 acres.

INDUSTRIAL OPERATIONS MANAGER, U. S. COAST GUARD, NORFOLK, VA

2015–2017

Provides direct leadership and development of business plan for mission execution and management of national industrial support facilities and deployable emergency response teams that includes: 1000+ members providing execution of greater than 650,000 hours of large cutter and boat maintenance. Team leader for \$60M Enterprise Wide Industrial Services Business Process Re-engineering.

- **Business Planning-** Conceptualized and developed a five year strategic plan for Coast Guard industrial operations that included re-organization in order provide the best value within targeted business lines that maximized use of limited resources in support of operations.

CIVIL ENGINEERING RESOURCE MANAGER, U. S. COAST GUARD, WASHINGTON D.C

2014–2015

Developed national Coast Guard budget and execution strategy for \$220M maintenance and repair of \$18B shore plant; \$900M multi-year facility projects that also included aids to navigation and housing capital construction programs; \$106M leasing program; lead for disaster supplemental funds that included \$274M Hurricane Sandy funds to recapitalize facilities in affected areas. Directly managed civil engineering advanced education program for US Coast Guard. Direct supervisor for two budget analysts, an IT manager, and a force manager.

DEPUTY DIRECTOR, U. S. COAST GUARD TRAINING CENTER PETALUMA, CA

2012–2013

Executes strategic vision, provides leadership and daily management for 600 staff and 450 housing residents that performs the primary mission of providing training for over 5,000 students per year.

- **Team Building and Training:** Direct supervision and daily management over \$32M annual budget to provide operational services to 7 apprentice level training schools, 830 acre campus with 833K SF valued at \$245M.

FACILITIES MANAGER/OPERATIONS MANAGER, TRAINING CENTER PETALUMA, CA

2008 - 2012

Drove strategic direction, operational planning, and project management activities for 100+ projects- building child development center, repairing clinic, housing, water supply sources, waste water treatment plant, and training facilities at major training campus. Prioritized and managed \$9M design and construction budget and \$5.2M maintenance budget. Provided clear documentation and justification of project needs that resulted in a 200% increase in funding allocation allowing needed maintenance projects to be completed over 2 year period and transformed deteriorating facility into the premier training facility in the Coast Guard. Directed the efforts of 49 engineering and personnel support professionals, 10 of which were direct labor employees, in maintaining and operating \$245M facilities,.

Strategic Impact & Performance:

- **Financial Solutions-** Secured funding for a new \$34M waste water treatment facility 6 years ahead of schedule through delivery of well-articulated statement of need; re-energized efforts to secure funding for wastewater facility project that had been deferred for over 8 years.
- **Relationship Management-** Transformed eight person design and construction team into a highly effective, efficient working group by consistently promoting customer service, team cooperation, consensus building, and collaboration. Resulted in immediate and sustained positive feedback to all customers. Enabled 200% increase in traditional design load and allowed Training Center to receive an additional \$3.5M from the engineering directorate to significantly improve barracks and housing.
- **Energy Management-** Spearheaded a proactive stance on reducing the energy footprint and coined the program “Petaluma Green”. Under “Petaluma Green”, embarked on a 4 year plan to be the most “Green” base in the Coast Guard. Holistic energy program that included sustainability, reduction and energy renewable projects; completion of the Coast Guard’s first Power Purchase Agreement (PPA); generated 875KW of solar power with an annual savings of \$100K. Won sustainability award for entire Coast Guard 2 consecutive years.

PUBLIC WORKS MANAGER, BASE KODIAK, KODIAK, ALASKA

2006–2008

Revamped and transformed short and long term project plans to coincide with base strategic plan. Positive leadership of public works center delivering \$18 million a year in facilities maintenance, repair, utilities, transportation, and construction services to 1,000+ clients.

Strategic Planning and Direction- Developed 3 year strategic project planning for \$18 million a year in maintenance projects. Organized multidisciplinary design teams to meet design demands that led to on time execution of project plan and allowed for additional end of year funding for \$1M in additional projects.

- **Project Management-** Employed innovative strategies for \$800 thousand renovation of the cafeteria through expert coordination and adaptability to bring in additional resources enabling continued operations.
- **Public-Private Partnerships-** Directly oversaw an energy savings performance contract worth \$19M that met the energy goals for the entire Coast Guard in 2008.
- **High-Level Communications and Negotiations-** Achieved amicable relationships and met compliance with the City of Kodiak managing highly tense, sensitive meetings and negotiations with local groups. Overcame significant friction and animosity and subsequently forged positive working alliances.

DIRECTOR AND DEPUTY DIRECTOR, USCG PROJECT MANAGEMENT OFFICE LOCKPORT, LA

2003–2006

Directed and managed the delivery of thirteen 87 foot Coastal Patrol Boats filling a critical operational need for the Coast Guard.

- **Technology Integration-** Supervised team of twenty engineering and personnel support professionals in support of \$235 million capital acquisition program. Project provided 87ft Coastal Patrol Boat, all required outfit, and training for the crews to support Coast Guard missions and fill a critical search and rescue gap. Through improved problem resolution and partnership with contractor, it was the only major acquisition project that was under budget and on schedule. Project became model for other acquisition projects.

ENGINEERING OFFICER, U. S. COAST GUARD (USCG) GROUP WOODS HOLE, MA

2000–2003

Director of civil engineering, naval engineering, health and safety and environmental compliance programs for highly diversified military installations throughout Massachusetts and Rhode Island. Supervised 14 non-labor and 4

labor employees that provided support services to \$59 million worth of facilities and 32 patrol water craft. Employees represented wide range of engineering skills.

- **Facilities Planning-** Directed and planned immediate and future maintenance and repair needs for shore facilities worth \$59 million. Coordinated town hall meetings for major acquisition project to re-capitalize 2 buildings worth \$32M in a Historic District
- **Engineering Solutions-** Demonstrated comprehensive knowledge of current engineering, health and safety practices. Oversaw both in-house and contracted unit-level, organizational-level and large construction projects.

EDUCATION

MEM, 2014 (Major: Engineering Management)— DUKE UNIVERSITY, Durham, NC

MS, 1997 (Major: Civil Engineering)— UNIVERSITY OF ILLINOIS, Champaign, IL

BS, 1993 (Major: Civil Engineering)— UNITED STATES COAST GUARD ACADEMY, New London, CT

CERTIFICATIONS

Licensed Professional Engineer, State of Alaska, 2000

Project Management Professional, 2006

Certified Facility Engineer, 2012

Department of Homeland Security Program Management Level 3 Certification for Major Acquisitions

1997 – 2000: Design Civil Engineer/Project Manager/Planning Officer, U.S. Coast Guard Civil Engineering Unit, Juneau, Alaska

1995 – 1997: Graduate Student, University of Illinois, Urbana-Champaign

1993 – 1995: Assistant Engineering Officer, U.S. Coast Guard Cutter DAUNTLESS, Galveston, Texas